







What we did

- 17 institutional members: 14 states, 2 regions + EU
- 17 reports on the topic
- Synthesis chapter: highlights the similarities & differences across countries
- Glossary of key terms: what do the new terms mean?
- 100 page draft report: We did it!
- After the conference: final version will be published online in November 2016

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Aims and guiding questions of the EPTA Report 2016

- Inform this distinguished audience about this highly prominent topic!
- What is happening with work and digitalization in each country and region?
 - Status quo and societal debates:
 Continuing digitalization is destroying some jobs it created.
 - Policy dimensions: Not a lot of regulation yet.
 - · What does the field of TA have to say about this?

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Status quo and societal debates

- Digital integration is a key goal for business and society underpinning productivity and growth (e.g. Europa 2020).
- Some recent estimates of automation effects on employment are highly alarming.
- No consensus among economists (9%-47% for US)
 this is a big problem!
- Little evidence and discussion about which jobs will be lost and the actions that need to be taken to improve conditions.

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Meeting of different policy paradigms

- Productivity, growth, innovation, entrepreneurship: Central role given to ICTs
- Labour unions:
 Highest priority to protect existing workers and jobs
- Education and training:
 Continuous training for relatively unpredictable knowledge requirements

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Some heated debates about innovations for digital work

- Accommodation (e.g. AirBnB) and taxi (e.g. Uber) services:
 Many national trials conclude that they need to abide to existing rules and regulations.
- 24/7 availability: Views differ on whether it makes it easier to fit work to when we can do it, or if it makes us work all the time.
- Crowd-work:
 Some fear cost-based competition from abroad and loss of quality.

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Pressing questions for future TA research

- How do you spread the benefits of automation to all parts of society?
- What skills do you need to have to get a job in the future?
- What needs exist for new regulations to protect self-employed workers and teleworkers?
- How do you protect workers while at the same time supporting future entrepreneurs?

...Let's see what the discussions today will bring!

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